

REFERENCES

- Akhyaruddin. (2017). *Strategi Kesantunan Berbahasa Indonesia dalam Peminimalan Beban dan Paksaan di Kalangan Warga Kampus Universitas Jambi*. Pena, Vol.7 No.1. ISSN 2089-3973.
- Brown, P., & S, L. (1987). *Politeness: Some Universals in Language Usage*. Cambridge: Cambridge University Press.
- Cahyanti, N. (2018). *Politeness Strategies Used By English Teacher In Classroom Interaction at SMP Negeri 4 Tamalatea*. 54-82.
- Carniasih, N. P. (2011). *The Politeness at English Classroom Interaction and Its Implication Toward English Teaching-Learning in Wearness Education Center Bali*. Denpasar : Udayana University.
- Cruse, A. (2006). *A Glosarsary of Semantic and Pragmatics*. Edinburg: Edinburg University Press.
- Gemasih A. (2018). *An Analysis Of Politeness Strategies Employed By Lecturers In Speaking Class*. 23-24.
- Glaser, K. (2009). *Acquiring Pragmatic Competence in a foreign language mastering preferred speech acts*. Chemnits University of Technology.
- Kurniyatin. (2017). *An Analysis of Politeness Strategies used by Teacher and Students*. 25-57.
- Kusumaswarih, K. K. (2018). *Strategi Kesantunan Berbahasa Dalam Pembelajaran Bahasa Indonesia*. Jurnal Belajar Bahasa. Vol.3 No. 2. ISSN 2502-5864, E-ISSN 2503-0329.
- Lakoff, R. (1972). *Language in Context*. Linguistic Society of America, 48(4),927. Accessed 29/11/2020
- Levinson, S. (1983). *Pragmatics*. Cambridge: Cambridge University Press.
- Mansoor, I. K. (2018). *Politeness: Linguistic Study*. IJRSSH, Vol. No. 8, Issue No. IV.
- Miles, M., & Huberman, A. (1994). *Qualitative Data Analysis, third edition*. Newbury Park, CA: Sage

- Muhammad, G. I., & Aprizawati. (2018). *Types And Markers Of Politeness Depicted In Public Service Advertisement*. Inovish Journal, Vol. 3, No. 1.
- Norra, R. N. (2015). *An Analysis of Politeness Strategies in HER Movie*. 31-32.
- Oktavianus, & Revita, I. (2013). *Kesantunan dalam Bahasa Minangkabau*. Minangkabau: Minangkabau Press.
- Pranowo. (2009). *Berbahasa Santun*. Yogyakarta: Pustaka Pelajar.
- Rahardi, K. R. (2008). *Kesantunan Imperatif Bahasa Indonesia*. Jakarta: Erlangga.
- Siti, U., I.N.A.J, Putra., & G.A.P, Suprianti. (2018). *Politeness Strategies in SMK PGRI 1 Singaraja*. 3.
- Sugiyono. (2010). *Metode Penelitian Pendidikan: Pendekatan Kuantitative, Kualitatif, dan R & D*. Bandung: CV. Alfabeta.
- Supriyadi. (2013). *Strategi Belajar & Mengajar*. Yogyakarta: Jaya Ilmu.
- Thomas, J. (1995). *Meaning in Interaction: An Introduction to Pragmatics*. London and New York: Longman.
- Uma, Sekaran. (2006). *Research Methods for Business (Metode Penelitian untuk Bisnis)*. Edisi empat buku 1. Saleba Empat.
- Yule, G. (1996). *Pragmatics*. Oxford: Oxford University Press.